### User access & media independence

# Puppies Workshop, 12/2/97 Mike Bursell





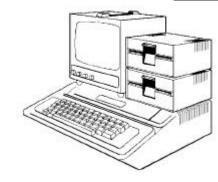
# What do we want to do? Example scenarios



- Have the latest ANSA documents read out to me on my mobile phone
- View my voice-mail on my desktop computer
- Dictate email from my desk phone
- Receive faxes on my PDA
- Have my favourite comedv programme faxed to me



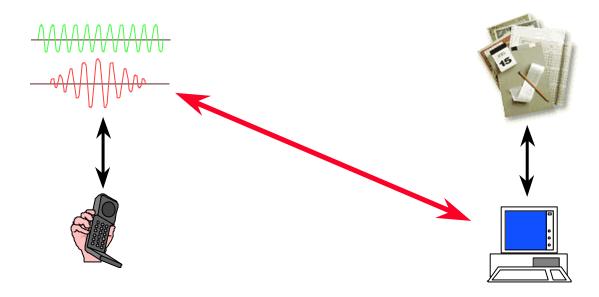






### Current state of play

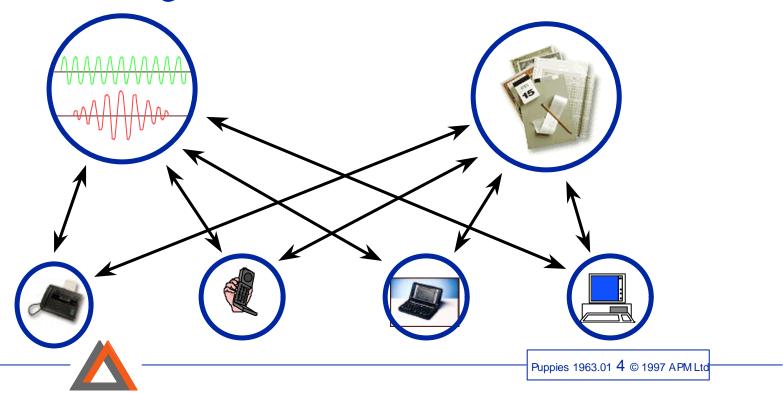
- Devices typically able to access very few media
- Access to other media typically proprietary





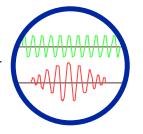
### Changing the picture

- Moving to medium-independent information
  - Object model of information
- Accessing that information from different devices



#### Research areas

- Wrapping information as objects
  - preventing content degradation
  - QoS



- Devices
  - building interfaces for the information objects
  - optimising HCI
  - "profound simplicity of user interaction"



#### Example scenario

- Billy is in Brussels, waiting for a proposal
- The proposal is in Word 7
- Billy only has a GSM phone
- Billy *really* needs to know what the document says...!

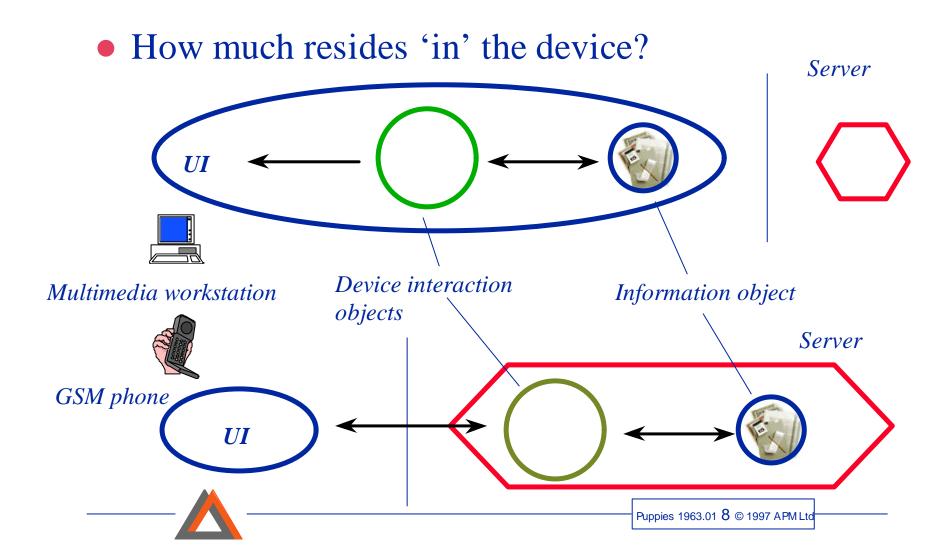


### Steps

- Billy's Pup notices that the document has arrived in his filespace
- Pup notices that Billy can only use his GSM phone, checks relevant preferences
- Pup sends Billy an SMS message of major headings
- Billy sends SMS to Pup, requesting Introduction and a summary of 150 words
- Pup summaries document e.g. via Office '97
- Pup rings Billy, reads out Introduction and summary
- In the evening, Billy accesses document from hotel set-top box



#### **Devices**



#### **Technologies**

- Platform independence aided by Java
  - use Java where possible
  - native methods will be needed



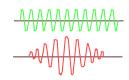
- Architecture independent infrastructure
  - start off with NT as base platform for device interaction development

    Microsoft
  - good market penetration
  - provides easy access to device interaction



## Some possible devices - 1

- Speech recognition
  - SRAPI 2.0 to include support for Java



- cross-industry committee, led by Novell
- positive reaction from Novell to possible use
- PDAs
  - Corel are reported to be working on Java PDA
  - HP OmniGo
  - Nokia 9000





### Some possible devices - 2

- Java phone
  - work reportedly underway on this
- Faxing
- SMS interface for GSM phones
  - Paknet
- Java stations
- Network computers
- Desktop PCs!





### Questions to be answered

- What media should we tackle?
- What devices should we integrate?
- Sources of information
- Contacts with sponsors
- Joint programme

